

Rental Policies

Rental Rates

Most prices quoted are for a 3-day period. If you desire to use rental items for a longer period, please call us for longer term rates.

Payment Terms

The balance of your payment is due prior to delivery or upon pick-up at our store. A 50% deposit is due at time of reservation. All charges are for time out, whether the product is used or not. We accept cash, MasterCard or Visa credit cards, and local checks with a valid driver's license.

Damage Waiver

A damage waiver fee of 10% is an option available to all renters. This fee relieves the renter from liability for accidental damage to rental product. Excluded from this waiver is intentional damage and misuse or lost or damaged items due to theft or mysterious disappearance. Replacement charges are made for missing, damaged, or broken items. Responsibility for equipment remains with the customer from delivery until return.

Order Changes/Cancellations

Order changes or cancellations must be made one week prior to deliver or will call date or are subject to a 100% cancellation fee.

Delivery/Pickup

Delivery is to the nearest place our delivery truck can reach and within reasonable carrying distance. Additional charges will be billed for deliveries involving stairs, elevators and excessive distance from the truck. Delivery fee does not include set up or take down. All items must be taken down be and re-stacked for pick up. Our standard delivery times are 8 am to 5 pm. All deliveries require a signature of responsible party upon receipt of inventory. Customer is responsible to verify all counts, as you will be charged for any missing items. Our counts are final. Set-up and takedown of tables and chairs is available for an extra charge and a site plan must be provided.

Equipment Use/Cleaning Charges

Instructions will be provided for all amusement equipment rented. Please be sure to inspect all equipment upon pick up or upon delivery. After your event, tables and chairs should be knocked down, stacked, and ready for pick-up. All china, glassware, etc. should be rinsed, food free, and repacked in the containers they were received in. Linens should be refuse free and dry to prevent mildew. All rental items except linens are to be returned clean or there will be an additional cleaning charge.

Note: These policies do not supersede what is stipulated in the signed rental contract. Prices are subject to change without notice.